

# Quality Policy

## For Orbis Advisory Ltd, 2022/2023

Orbis Advisory is a boutique business consultancy providing energy, sustainability & wellness advisory services to businesses and their assets. Through our wide range of services, we help our clients make better decisions, integrate sustainability into their business and create innovative & responsible solutions for their key assets. Our work is designed to deliver sustainable and responsible value through cost reduction, efficiency, market insight, risk management, productivity & a strong commercial understanding of the business priorities of our clients.

We provide commercial solutions in the form of contract work and direct services. Our team have technical expertise, a strong commercial understanding and a passion for helping businesses and their assets achieve increased environmental, social and economic performance. Our corporate background allows us to offer a service in line with top global consulting firms, but with a more flexible and tailored delivery approach.

Our quality management system is designed to align with the requirements of the international standard ISO 9001:2015. We are committed to providing a high-quality service which consistently meets or exceeds all relevant requirements and our customers' expectations.

Compliance with this Quality Policy and our Quality Management System is mandatory for all employees of Orbis Advisory. The system evaluates the Company's processes and customer needs. We are committed to the continual improvement of the Quality Management System and have set goals with plans in place to ensure that they are improved year on year. Our main aims are to:

- Achieve consistency and reliability;
- Attend to our customers within specified time-frames;
- Consistently satisfy all applicable requirements;
- Develop ever improving standards of service and quality.

In managing our quality management concerns, we seek to:

- Operate and continually improve our quality management system with a view to enhancing quality performance throughout our operations and for elements within our control or sphere of influence as assessed with reference to our context and interested parties;
- Ensure the availability of information and of necessary resources to achieve objectives and targets;
- Support the integration of quality considerations and objectives into our business decisions and strategic direction of our business where practicable;
- Communicate our commitment to clients and the public and encourage them to support it;
- Monitor our progress on our quality performance;
- Review this policy annually to ensure it remains current and in line with planned future activities.
- Use effective communication, involvement and consultation activities on quality management matters both within the business and with relevant stakeholders;
- Ensure the competence of our employees through the provision of adequate information, and effective instruction, training and supervision;
- Co-operate with other organisations in respect of quality management.

Orbis Advisory is committed to providing adequate organisation, arrangements, and financial and physical resources to facilitate the successful delivery of this Quality Policy

Signed



Rupert Clark-Lowes, Director